

## **Questions and Answers to SER National's RFQs**

1. What happened to the city of Long Beach? An identified area of high immigrant

**10. The computer training has the added cost of providing 20 computers with Internet access versus the customized classroom training being offered. Does SER-National have an explanation or solution for offsetting this additional cost for one training design versus the other?**

The design and budget is the responsibility of the provider.

**11. Is it possible to receive a copy of the RFQ in MS Word format?**

We can provide the RFQ to you in adobe pdf format if you desire.

**Questions Regarding SER-National Customized Classroom Training RFQ Released March 16, 2018**

**12. On page 5 of 18, it mentions a flat fee of \$100 per unduplicated SCSEP eligible participant. Is that fee per customized training session, in other words per day?**

Yes, the \$100 is per unduplicated participant per day. If the same participant attends two different classes, each on a different day it would be \$200.

**13. Can you provide some demographics on the target population in terms of age, educational level, language capability, etc.?**

Yes, we will send this out with the copies of all questions and responses. See Question #2.